





**AEGIS** GSM AUTO DIALER

#### GSM AUTO DIALER - XN520 SERIES

What is GSM Auto Dialer Software?

Automated Dialer Software or An Auto Dialer is an outbound dialer solution provider which help to dial out a set of contact automatically and saves significant time for your agents.

GSM Auto Dialer With Jin Vol TE Network

Aegis Auto dialer, a unique, user friendly, budget friendly software/ device is a new craze in the market. It is the cheapest amongst all other devices available in the market along with a lot many features. The only device comes with Jio VoLTE network. No other device in the market comes with such great network support. We charge you with per device as per requirement whereas the other devices come in a package. Auto dialer has all features what you are looking for.

Basic Info.

- Compatible with all type EPABX
- GSM Auto Dialer With Jio VoLTE Network
- Made in India



MAKE THE BUSINESS CALLS FASTER AND MORE ORGANIZED WITH AEGIS AUTO DIALER



# **Product Features**



#### **Auto Dialing**

In this feature, number will be automatically dial from the uploaded excel sheet when user start the auto dialing process



#### **Manual Dialer**

Aegis Auto Dialer has provision of manual dial in which user can select the call from excel sheet for dialing the number to the customer



#### Click to Call

Aegis Auto Dialer has provision of Click to Call, In this feature user can dial with computer's keypad or software virtual keypad



#### **Echo Cancellation**

Aegis Telephone Call Recorder has provision of auto gain control and auto echo cancellation circuit which provide best quality crystal clear voice recording.



#### **CMS** Integration

Aegis Auto Dialer has provision of Lan base CMS connectivity our auto dialers are compatible with aegis CMS window base software application. Auto dialer CMS that monitor all the telecom device, located in several PC in the office. It is help to monitor of agent assigned to a call's detail and get full-fledged call information on the browser interface. Call detail comprises of caller/caller ID, date, Time, Duration and many other details in auto dialer CMS software.



CMS CONNECTIVITY



Remembering which call important for us it is always a cumbersome task but aegis auto dialer software has provision of call disposition in this feature user can mark the recorded call like important, warm, blocklist, hot etc. for future reference



#### **Call Recording**

Aegis auto dialer has provision of In-built 320000 mins of call recording. it allows customer to record phone conversations into on-board SD card a utomatically. It also allows users to manage all stored recordings and information with its Advance User-Friendly window base management software.



#### Call Pop-Up

Call pop-up helps agents to get the most important information about the caller before they pick up the call and can add current remarks if required. It's a perfect tool to manage customers data in efficient way and reduce average handle times for every incoming call.



The interface design of aegis GSM Voice Terminal XN520 dialer is clear, concise, institutive and responsive, which helps our users to utilize features efficiently.



#### Call Reminder

Aegis Auto Dialer has amenities of call reminder which you can set up in advance to make a call to you at a fixed time for the purpose of reminding you of something important. You can use the Reminder Call service whenever you like.



#### **Tagging and Notation**

Important Calls Can be allocated precise tags for quick identification, as per user's choice these tags can be customized and remark/notes can be added for each call as per the significance.

#### Feature of Detailed Agent Report

1. Call's Detail	2. Login Logout
3. Selected Calls Graph	4. Calls per Agent
5. Calls per Hour	6. Real Time–Campaign
7. Monitoring	8. Breaks/restart reports

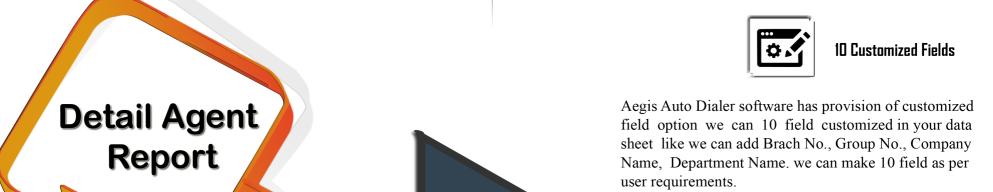


#### **Detailed Agent Report**

Our Aegis Auto Dialer provide full-fledged agents' reports it is easy way to track an agent's performance daily or monthly basis. We can easily understand how many calls were answered by agents, which agent took the maximum number of calls from aegis's call detailed reports.

OFF-2 2 (4

Null-42
CALL NEXT DAY-3



## **Technical Specification**

GSM Auto Dialer XN-520 Series for Outbound Dialer Solution



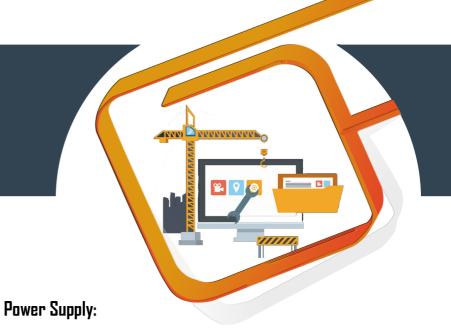
XN-520FCT	Basic GSM device for voice application
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#### SIM Port:

GSM SIM Cards Frequency Bands	Quad-band-GSM850/1900MHz, 900/ 1800 MHz phase 2+ full band
SIM Interface	1.8, 3V SIM Interface
SIM Card Slot	Nano sim card
Antenna amplifying	3.5db (omni-direction)
Antenna Connection	SMA antenna connection

#### **FXS Port:**

Connector	2 Parallel RJ11 Connectors
Dialling and Reception	DTMF Dialling
CLIP	DTMF CLI
Answering and Disconnect Signalling	Polarity reversal for Call Connect/Disconnect Signalling
Dial tone frequency	450 MHz
Picking off voltage	30mA / 41mA



Input	External power adaptor 100-240 VAC, 47-63HZ Output: 12VDC@1.25A
Power Consumption	5W (Typical)

### **Operation Circumtance:**

Operation Temperature	-10C~60C
Storage Temperature	-20C~70C
Operation Humidity	45%-95%

#### Others:

Mounting option	Wall Mount and table Top
Device Dimensions (LXWXH)	163mmx113mmx32mm
Packing Box Dimensions (LXWXH)	257mmx193mmx64mm
Actual Weight	450 gm
Volumetric Weight	800 gm
Packaging	Standard carton, 20PCS/Carton



For Single User	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
СРИ	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity Mode	USB Connectivity
For Multi User/Multi Locations : Agent Side	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity Mode	USB Connectivity
For Multi User/Multi Locations : Server Side	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
СРИ	i5 and above depend on No. of user connected
RAM	8GB and above depend on NO. of user connected
Harddisk	1 TB and above
IP	Static IP for Multi Location Setup
Bandwidth	Depend on Number of Multi Location users

### **Aegis Teen Telecommunication**

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